

PR and Customer Care

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This thematic area is composed of officials who are responsible for ensuring excellent and efficient service delivery

Head of Thematic Area



Mr. Japheth Awiti Osotsi Stanley

DAY	OFFICIAL(S) ON DUTY
Monday	Mr. George Odeny
Tuesday	Mr. Kut Ochogo Mr. /Khamati Shilabukha
Wednesday	Dr. Jane Wambui Ng'ang'a
Thursday	Mr. Japheth Awiti
Friday	Dr. Maloba Wekesa
Saturday	Mr. J. Siso
Sunday	Mr. Tom Ocholla/Dr J. B. Ndohvu

Staff

- Justina Odemba Manager
- Lennah Akoth Supervisor Kitchen
- Francis Onyango Opiyo Supervisor Restaurant

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- Wilfred Moenga Nyamesa Cook
- Collins Kegosi Cook
- Beatrice Akinyi Cook
- Silvia Chebet Choge Cook
- Janualis Nzomo Waiter
- Gladys Mwendu Waitress
- John Kyai Steward



Vision

A world class Club committed to the best practices in service and hospitality

Core Values

- Efficiency
- Social responsibility
- Care and concern
- Innovativeness
- Commitment
- Team work and collegiality
- Professionalism

Services Offered

- Handling complaints, questions and information concerning SCR services and products
- Maintenance activities

- Outreach

Service Charter

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Annual Report

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Contacts

Tel: +254 20 318262 Ext.28200

Mobile: (+254) 0721 327517

Email: scr@uonbi.ac.ke [9]

News and Events

- Events
- News
- Outreach Activities
- Speeches

Calendar of Activities

Media

- Photos
- Videos

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Links:

- [1] <http://facebook.com/sharer.php?u=http://scr.uonbi.ac.ke/node/868&t=PR+and+Customer+Care>
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